

Colt IN over Carrier VoIP

colt

Bring your conferencing and call centre services to the next level

Benefits at a glance

- **Comprehensive IN Services** portfolio offering flexibility and choice
- **Unique customer experience** across our European footprint
- **Excellent service quality** based on our own carrier-grade network and access numbers
- **Scalable service** supporting high call volumes
- **Cost-efficient services** with single connectivity
- **Sophisticated reseller tools**

How to leverage your investment in your VoIP connectivity

The world is changing

Enterprises are currently facing new challenges: Customers and employees are distributed across multiple countries, which creates demand for improved collaboration to resolve issues in real time.

Service providers can meet these customer needs e.g. by offering powerful conferencing or contact centre services to their multinational end-customers – helping them to improve business efficiency.

The challenges

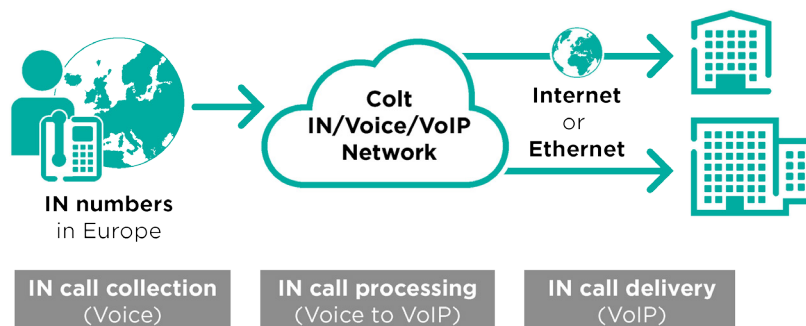
Providing a scalable, trustworthy and cost-effective service is key to the success of multinational businesses. Service providers are facing multiple challenges due to their missing multi-country presence and local expertise.

With more than 20 years of experience in Intelligent Network Services (IN Services), an in-depth local regulatory expertise and a pan-European carrier-grade network, Colt is the partner you can rely on.

Simplify your business

With our IN over Carrier VoIP we specifically address the needs of our service providers, looking for dial-in numbers for their call centres and conferencing services.

Our comprehensive IN Services portfolio includes Freephone, Shared Cost, Premium Rate and geographic numbers in 13 European countries.



What makes us different:

We offer a unique combination of technical, process and regulatory expertise in Europe.

- Own carrier-grade network
- In-depth local regulatory expertise over 20 years
- Own range of access numbers across Europe
- Single customer experience

Colt is your one stop shop for voice and data services.

We collect your IN traffic and deliver it via a single VoIP connectivity onto your platform in a scalable and cost-efficient way - fully compliant with country-specific regulation. You can choose the connectivity option which fits your needs:

- Dedicated Ethernet Private Network (EPN) with a guaranteed quality of service
- Public Internet to connect your businesses worldwide easily

Our VoIP solutions are built in a modular way: If you have an existing Carrier VoIP connectivity with Colt already, you can simply utilize this interface and enable IN call collection in all of your target countries.

With our reseller tools you can manage your business most efficiently and keep control. Our B2B interface Cocom provides you with twice-daily unrated CDRs to support your end-customer billing.

About Colt

Colt provides high bandwidth services for enterprises and wholesale customers in Europe, Asia and North America's largest business hubs. Colt enables the digital transformation of businesses through its intelligent, purpose-built, cloud-integrated network, known as the Colt IQ Network. It connects over 700 data centres around the globe, with over 24,500 on-net buildings and growing. Colt is also recognised as an innovator and pioneer in software defined networks (SDN) and network function virtualisation (NFV).

Colt has built its reputation on putting its customers first, with a focus on delivering true local presence and agility for enterprises that are global yet need local attention. Customers include data intensive organisations spanning over 200 connected cities in nearly 30 countries. Colt counts 19 of the top 25 global telecoms companies and 18 out of the top 25 global media companies (Forbes 2000 list, 2016) amongst its customers. In addition, Colt works with over 50 exchange venues and 13 European central banks. Owned by Fidelity Investments, Colt is one of the most financially sound companies in its industry, providing the best customer experience at a competitive price.

For more information,
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