

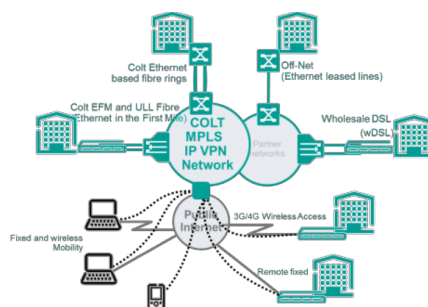
Your network of choice for increased productivity

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- **Stay connected:** Whether you are in the office, travelling or home working you can securely connect to your network 24 hours a day
- **Performance:** High speed, seamless access to your essential business applications
- **Connecting everyone:** Secure, cost effective connectivity for headquarters, branch offices and mobile workers
- **Extensive network reach:** Enjoy worldwide IP VPN connectivity, using one of Europe's leading fibre and DSL networks as your window to the world
- **Outstanding customer service:** Dedicated teams aligned with our professional knowledge and exemplary 24/7 monitoring systems keep you focused on your business without distraction

Description

If you are looking to improve your business application performance, support Unified Communications or enable a new cloud strategy, what you need is a single, reliable network from a proven provider of business services, Colt IP VPN.



The Solution

Colt IP VPN provides the following benefits:

Coverage: Colt provides a truly global solution via our own dedicated fibre network and the networks of our 155+ approved partners.

Access: With our wide range of access options, everyone in your organisation can access their data and applications, regardless of location:

- Mobile employees have 24/7 remote access via their laptops, smartphones or tablets

- Small branch offices benefit from secure VPN access, where authentication and encryption are included without the need for additional software on the user's device.

Resilience: Choose from a range of resiliency options allowing you to select the most suitable solution for your headquarters and for branch offices.

Control and enhance application performance:

Ensure optimum performance of your critical and delay-sensitive applications via five classes of service.

Internet Access: A secure Internet access connection can easily be provided to all or one of your sites, via a fully managed firewall at your premises or inside the Colt Network.

Performance reporting: Up-to-the-minute service performance information on your network. View common network performance statistics such as availability, latency, frame loss and jitter.

Proactive fault notification: Be informed automatically in a method of your choice (SMS, email, voice) in the event of a fault whilst we open a ticket and start work to rectify the issue.

Comprehensive SLA: Colt's Service Level Agreement provides targets for service delivery, availability and time to repair as well as jitter and latency, all backed by competitive guarantees.

Security: Colt offers additional flexible managed security options including Managed Firewall, Managed Web Security and Managed Email Security.

Cloud: Seamlessly integrate your network and applications into the Colt Cloud infrastructure via any one of our 20 data centres across Europe.

Technical Specifications	
IP VPN Variants	Plus or Access
Transport Technology	MPLS
Managed Router	Standard with IP VPN Plus
Supported Protocol	IPv4 & IPv6
Service Bandwidth	2Mbps to 10Gbps
Class of Service	5 classes
Routing Protocols	RIP, BGP, OSPF, EIGRP, Static
Data Encryption	3DES (an option if required)
Customer Interface	Ethernet 10Base-T, 100Base-T, 1000Base-F, 10GBASE-SR or wires only IP VPN Access
Service availability	Up to 99,99% with a range of resilience options
SLA Guarantees	TTR (Time to Repair), Jitter, Packet Loss, RTD, Availability & Service Delivery

Note: Feature availability in Colt Asia may vary compared to the EU services.

About Colt

Colt provides high bandwidth services for enterprises and wholesale customers in Europe, Asia and North America's largest business hubs. Colt enables the digital transformation of businesses through its intelligent, purpose-built, cloud-integrated network, known as the Colt IQ Network. It connects over 800 data centres around the globe, with over 25,000 on-net buildings and growing. Colt is also recognised as an innovator and pioneer in software defined networks (SDN) and network function virtualisation (NFV).

Colt has built its reputation on putting its customers first, with a focus on delivering true local presence and agility for enterprises that are global yet need local attention. Customers include data intensive organisations spanning over 200 connected cities in nearly 30 countries. Colt counts 19 of the top 25 global telecoms companies and 18 out of the top 25 global media companies (Forbes 2000 list, 2016) amongst its customers. In addition, Colt works with over 50 exchange venues and 13 European central banks. Owned by Fidelity Investments, Colt is one of the most financially sound companies in its industry, providing the best customer experience at a competitive price.

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