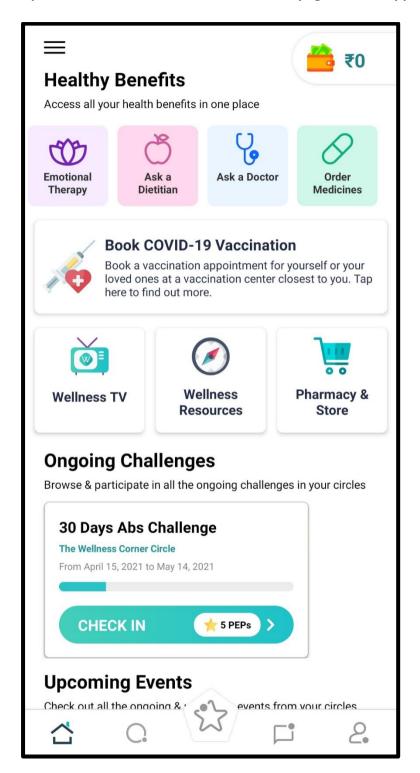




Step 1: Click on 'Ask a Doctor' on the Homepage of TWC App

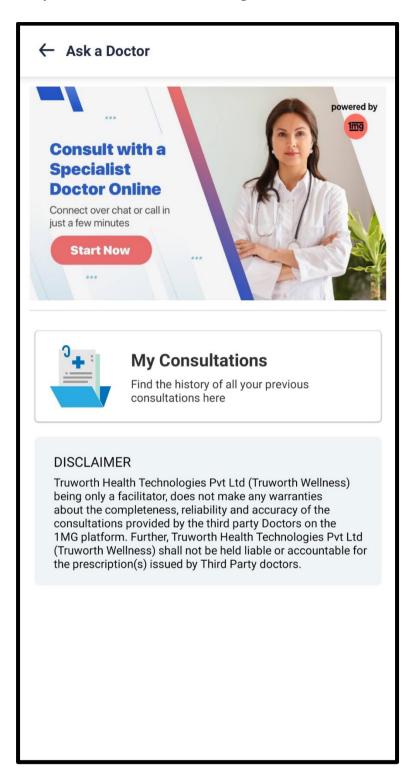


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Step 2: Click on 'Start Now' to begin a New Consultation

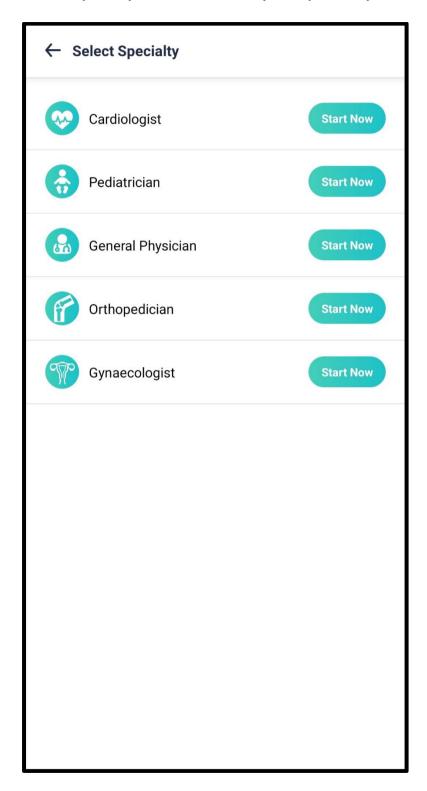


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Step 3: Choose the Specialty of the Doctor that you require for your Consultation



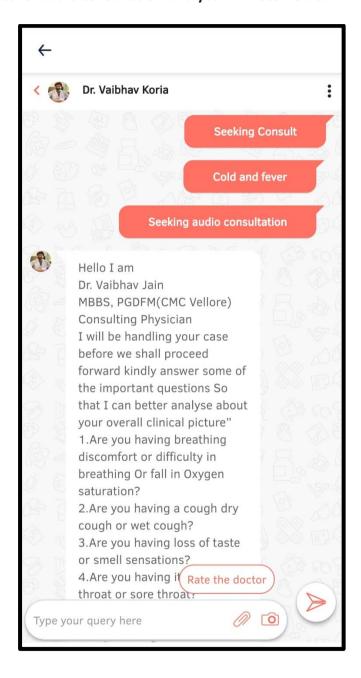
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Step 4: You will be directed to a chat box in which you should mention the basis symptoms and the reason behind the consultation.

A Doctor will be assigned to you within 5 – 10 minutes of you initiating the chat. You can also request for audio consultation and you will receive a call immediately.

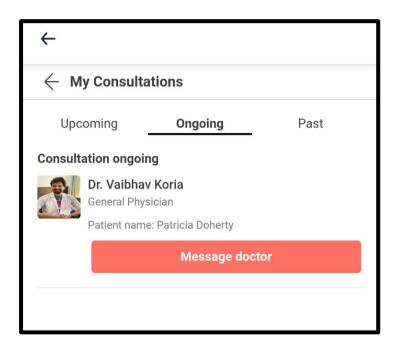


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Step 5: One can check their Ongoing, Past and Upcoming Consultations under 'My Consultations Section'



General Instructions

- 1. Consultations are available only through The Wellness Corner App
- 2. General Physician, Cardiologist, Orthopedician, Gynaecologist and Paediatrician are available for free consultations
- 3. Describe your symptoms through chat so that an appropriate doctor can be assigned
- 4. You can contact the doctors via chat, Audio and video consultation. Video calls will be provided based the doctor's discretion
- 5. A Doctor will be assigned to you within 5 10 minutes of you initiating the chat
- 6. Doctors are available from 9 am 9 pm, All 7 days of the week
- 7. You can avail the doctor consultation for you and your family
- 8. All Doctors are registered in the Medical Council of India and will provide prescriptions if required
- 9. Log in to The Wellness Corner to check any replies/ updates on your appointment
- 10. If you face any issues, please feel free to write to support@truworthwellness.com with screenshots of your requirement. Truworth Support Team is operational from 10 am to 6 pm Mon to Fri and 10 am to 2 pm on Saturday.
- 11. *Utmost confidentiality is maintained for the consultation that a user takes; all services will be provided based on Doctor's discretion*

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