

Corona Kawach policy

Policy period: 28 April 2021 – 6 Feb 2022

(15 day waiting period: claims covered under Corona Kawach policy starting 13th May 2021 onwards)

Document Checklist – Reimbursement claims

Covid positive report is mandatory along with the following documents to claim your bill for reimbursement in case of a hospitalization claim or a home care treatment.

- Submit your claim through [BAGIC Mobile app- Caringly Yours ??](#)
 - Refer attached document link <https://youtu.be/osqqjIMv-cA> or attached SOP to claim your reimbursement
 - Submit complete document as per the attached checklist for timely claim processing
- Key important points while submitting your claim:
- Do fill in the complete claim form (as attached – editable)
 - Do mention “Claimed with Bajaj Allianz GIC” on top of all the documents with a blue pen
 - Do upload JPEG file and ensure a clear picture. In case of scan or PDF, kindly upload one single file
 - Claim documents shared through mail will not be considered
 - Bank account number on cheque copy should be clear
 - Once claim submitted, please intimate the team (Healthhelpdesk_Delhi@bajajallianz.co.in) with your claim ID
 - In case of any challenge, please contact the BAGIC contact matrix

Benefits	Claims Documents Required
1. Covid Hospitalization Cover	<ol style="list-style-type: none"> 1. Duly filled and signed Claim Form 2. Copy of Insured Person’s passport, if available (All pages) 3. Photo Identity proof of the patient (if insured person does not own a passport) 4. Medical practitioner’s prescription advising admission 5. Original bills with itemized break-up 6. Payment receipts 7. Discharge summary including complete medical history of the patient along with other details. 8. Investigation reports including Insured Person’s test reports from Authorized diagnostic centre for COVID 9. OT notes or Surgeon’s certificate giving details of the operation performed, wherever applicable 10. Sticker/Invoice of the Implants, wherever applicable. 11. NEFT Details (to enable direct credit of claim amount into bank account) and cancelled cheque. 12. KYC (Identity proof with Address) of the proposer, where claim liability is above Rs 1 Lakh as per AML Guidelines 13. Legal heir/succession certificate, wherever applicable 14. Any other relevant document required by Company/TPA for assessment of the claim.

**2. Home Care
treatment
expenses**

1. Duly filled and signed Claim Form
2. Copy of Insured Person's passport, if available (All pages)
3. Photo Identity proof of the patient (if insured person does not own a passport)
4. Medical practitioners' prescription advising hospitalization
5. A certificate from medical practitioner advising treatment at home or consent from the insured person on availing home care benefit.
6. Discharge Certificate from medical practitioner specifying date of start and completion of home care treatment.
7. Daily monitoring chart including records of treatment administered duly signed by the treating doctor is maintained.